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PTO/SB/83 (06-03) Approved for use through 11/30/2005. OMB 0651-0035

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

REQUEST FOR WITHDRAWAL AS ATTORNEY OR AGENT

Application Number	09/437,414			
Filing Date	November 10, 1999			
First Named Inventor	Aleksander Szlam			
Group Art Unit	2742			
Examiner Name	Allan Hoosain			
Attorney Docket Number	INVE6US2	-		

To:

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

SEP 0 9 2003

Technology Center 2600

I hereby apply to withdraw as attorney or agent for the above identified patent application.

The reasons for this request are:

The company owning the patent application has been sold. The new owner of the company has not responded to numerous requests to engage us and authorize us to represent the new owner or the company before the US Patent & Trademark Office. Therefore, we are without any legal authority to act in this patent application.

1. The Correspondence address is NOT affected by this withdrawal.									
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Customer Number		→							
OR									
Firm or	Melita International, Inc.								
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Address	5051 Peachtree Corners C	5051 Peachtree Corners Circle							
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Telephone	404-239-4000	404-239-4000		Fax		770-239-4444			
 ☐ This request is made on behalf of myself and ☐ all the attorneys/agents of record, ☐ the attorneys/agents (with registration numbers) listed on the attached paper(s), or ☐ the attorneys/agents associated with Customer Number 									
This request is enclosed in triplicate (including any attachments).									
Name C	Charles L. Warner II, Reg. No. 32,320								
Signature	Charles L Warner								
Date Se	September 4, 2003								

NOTE: Withdrawal is effective when approved rather than when received.

Unless there are at least 30 days between approval of withdrawal and the expiration date of a time period for response or possible extension period, the request to withdraw is normally disapproved.

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450. 1203230_1.DOC